

Minutes of the Patient Participation Group Meeting held on

Wednesday 18th July 2021 at 1.00 pm

Informal Meeting via Microsoft Teams

In attendance – RT – Practice Manager, Michael, Susan

Apologies – Laurence

1. Well Being Chat

Both members stated they were keeping very well. Neither needed any help in any way. We did discuss a scenario where a patient was struggling to get through to the practice for a referral letter, which RT suggested the 'contact us' page on the website as a further way of help.

2. Covid vaccinations & face coverings

We discussed the practice would continue to 2 metre distance in the waiting areas from 19th July 2021 as well as ask patients & staff to continue to wear PPE and sanitise when entering the practice. Both agreed this would be imperative to patients and staff.

RT reported we were only vaccinating the last of the covid 2nd vaccinations as we only had Astra Zeneca vaccinations we could give and with the age category lowering to under 40's only being able to have the Pfizer vaccines clinics. Vaccines & clinics would be wasted/under-utilised as the demand was virtually non existent now, the hubs in the area could still give these vaccinations.

Discussions were starting regarding third covid vaccinations from September and whether these would be given at the same time as flu vaccinations. We will keep you posted on any updates.

3. Orchard Updates

Salaried GP – We are having a new Salaried GP starting in September, Dr Grace Blower, who has currently just passed her final year as a Registrar. She will work over 4 days per week.

Dr Temple – Unfortunately Dr Temple has been off sick recently, he suffered a heart attack 4 weeks ago, but is doing really well and is going

to start reduced sessions at the beginning of August – both members wished him well with his recovery.

New Reception Recruits

Two of our fairly new receptionists have handed their notices in and leave at the end of July, meaning we will be interviewing for 2 new ones at the end of this week. Both receptions move on to pastures new outside of the NHS.

4. Bank Statement

Rebecca discussed with both the PPG members with regard to the passing away of Gloria and her being a signatory on signing of cheques. Rebecca had spoken to the bank manager and providing we discussed and minuted the minutes to remove Gloria she would then be removed from the account. Both members agreed and happy for this.

5. National Patient Survey

Rebecca had previously issued the link to the National Patient Survey for comment. Michael & Su felt disappointed with the number of responses & completion rates which equated to 0.75% of the Orchard population. They felt unable to comment as this wasn't a true reflection of the practice population sending this few surveys out based on the size of the practice.

6. Registrars

Rebecca informed both members Dr Nonso would be coming back for his 3rd year & final year as a GP Registrar and Dr Asif will continue with us until the end of the year in her final year.

Date of next meeting Wednesday 15th September 1pm via Zoom